

## D-SNAP Training Conference

Client: U.S. Department of Agriculture, Food and Nutrition Service

### Overview

Insight supported implementation of the 2021 Disaster Supplemental Nutrition Assistance Program (D-SNAP) Training Conference for USDA's Food and Nutrition Service (FNS). D-SNAP provides emergency nutrition assistance to people in the aftermath of a major disaster. FNS prepared the 2021 D-SNAP Training Conference to support state agencies at this critical time. The conference offered National Office and Regional Office perspectives on D-SNAP policy and practice, state agency discussions, and training on how to plan and operate D-SNAP for approximately 400 state, Regional Office, and National Office staff.

Insight supported the conference as follows:

- Design and implementation of the conference registration page
- Design and implementation of the conference website
- Support for the conference planning committee on agenda design and conference logistics
- Management of speaker prerecording sessions
- Management of speaker preparation for live presentations
- Coordination of submission of speaker presentations, speaker information, and conference resources stored on the conference website



- Online meeting logistics
- Asynchronous training on topics such as effective communication strategies
- Facilitation of participant interaction during the training
- Attendee evaluation surveys of the conference

Following the conference, Insight produced a detailed report of attendance and evaluation results.

### Products

Final conference report; short training video on communication best practices for D-SNAP